

## Position Description

Position: Family and Criminal Lawyer

Reports to: Rowan Skinner

Location: Level 1 382 Queens Parade, Clifton Hill VIC 3068

# Purpose of the position

To provide sound advice and representation to clients with a high level of customer service and care. To play a lead role in the continued growth of the business and its reputation for excellence.

## Key responsibilities

#### Legal services

- Appearing as an advocate in various courts.
- Delivering a quality end-to-end legal service by conducting casework in family and criminal law matters.
- Keeping up to date with relevant legal developments and procedures by attending professional legal education programs and maintaining an understanding of issues impacting the justice system.
- Ensuring clients receive an excellent level of care, service and guidance.

#### **Business Improvement**

- Contributing to business development and improvement strategies, including:
  - o Contribution to the practice's blog and education communications
  - o Networking and business growth initiatives
  - o Contributing to the development of strategic partnerships

#### Health and Safety

- Take care of own safety and that of co-workers
- Identify and communicate opportunities to improve health and safety

Report all safety incidents and hazards

### Behavioural requirements

The incumbent is expected to display behaviours consistent with the practice's philosophy of quality care and advice. This requires a high level of autonomy and professionalism including the following:

#### Planning and organising

- Identifies more critical and less critical activities and assignments; adjusts priorities when appropriate.
- Allocates appropriate amounts of time for completing work; avoids scheduling conflicts; develops timelines and milestones.
- Coordinates with team and clients to ensure deadlines are able to be met.
- Uses time effectively and prevents irrelevant issues or distractions from interfering with work completion.

#### Quality Orientation

- Accurately and carefully follows established procedures for completing critical tasks.
- Vigilantly watches over job processes, tasks, and work products to ensure freedom from errors or omissions.
- Initiates action to correct quality problems or notifies others of quality issues as appropriate.

#### Communication skills

- · Actively seeks to clarify others needs or queries.
- Conveys information in a clear and professional manner, uses syntax, pace, volume, diction, and mechanics appropriately.
- Engages clients and others in a warm and inviting manner.
- Follows up with email or other confirmation as appropriate.

#### Team player

- · Shares important or relevant information with the team.
- Willing to do what is required to assist the team.
- Recognises by ones self when opportunities present to help others and goes out of ones own way to help others.
- Makes others feel welcome, takes an interest in others wellbeing.

# Technical skills or qualifications

Proficiency with LEAP legal software.

# Hours

This is a full time role.